

A. Legal cancellation policy

Introduction

Consumers have a right of withdrawal in accordance with the following provisions, whereby a consumer is any natural person who concludes a legal transaction for purposes that cannot be predominantly attributed to either their commercial or independent professional activity:

Right of withdrawal

You have the right to cancel this contract within fourteen days without giving any reasons.

The cancellation period is fourteen days from the day on which you or a third party named by you who is not the carrier took possession of the last goods.

In order to exercise your right of withdrawal, you must contact us (Weltentänzer/PT Cinta Luka Maksim. Tukad Citarum, Gang G, No. 6, Denpasar Selatan, Kota Denpasar, Bali 80226, Indonesia Email: info@weltentänzer.com) by means of a clear statement inform you by email about your decision to withdraw from this contract. You can use the attached sample cancellation form, although this is not mandatory.

In order to meet the cancellation period, it is sufficient that you send the notification of your exercise of the right of cancellation before the cancellation period expires.

Consequences of revocation

If you cancel this contract, we will refund to you all payments received from you, including delivery costs (except for any additional costs arising from you choosing a method of delivery other than the cheapest standard delivery offered by us have) to be repaid immediately and at the latest within fourteen days from the day on which we received notification of your cancellation of this contract.

For this repayment we use the same payment method that you used for the original transaction, unless something different was expressly agreed with you; under no circumstances will you be charged any fees as a result of this repayment. We may refuse repayment until we have received the goods back or until you have provided evidence that you have sent the goods back, whichever is the earlier.

You must return or hand over the goods to us immediately and in any case no later than fourteen days from the day on which you notify us of your cancellation of this contract. The deadline is met if you send the goods before the fourteen day period has expired.

Within Germany, we will be happy to provide a returns label by email upon request.

Return shipments outside Germany, as well as our **Etsy customers**, take over the return shipment and bear the direct costs of returning the goods.

You are only liable for any loss in value of the goods if this loss in value is due to the handling other than what is necessary to establish the nature, characteristics and functionality of the goods.

Returns outside of EU

For returns outside of Europe, we have to charge a return fee of 19.99 euros. Since the regulations for returns in Germany we have an extra effort for preparing the customs documents and collecting the package from the customs office.

MODEL WITHDRAWAL FORM

If you want to cancel the contract, please fill out this form and send it back to:

- Cafol GmbH / Weltentänzer
- Paunsdorfer Allee 1
- 04329 Leipzig

Hereby I revoke the contract concluded by me for the purchase of the following Goods

Ordered on _____ / received on _____

Name of the customer _____

Address of the customer

Date

Signature of the customer
(only on message on paper)